

Privacy Policy and Terms & Conditions for The Redeemed Foundation, Inc.

Effective Date: July 1, 2025

This Privacy Policy ("Policy" and sometimes "Agreement") describes how The Redeemed Foundation, Inc. ("The Redeemed," "we," "our," or "us") collects, uses, shares, retains, and protects the personal information of individuals who visit or interact with our website <https://theredeemed.com> ("Site"). By accessing or using our Site or services, you agree to the collection and use of information in accordance with this Policy.

1. Information We Collect

We may collect the following categories of Personal Information:

- **Identifiers:** Name, email address, phone number, and mailing address (if provided)
- **Technical Data:** IP address, browser type, device ID, operating system, ISP, date/time stamp, and referring/exit pages
- **Transactional Data:** Donation or purchase history, payment method (processed by third parties)
- **Multimedia Submissions:** Audio, video, images, or written content voluntarily submitted via the "Share Your Story" feature
- **Tracking Data:** Cookie identifiers, pixel tags, web beacons, and related tracking data

Personal Information is collected when you:

- Submit forms or inquiries on our Site
- Subscribe to emails or download resources
- Participate in one-on-one conversations
- Share stories or testimonials
- Donate or make purchases

2. Use of Personal Information

We use Personal Information for the following lawful purposes:

- To provide you with requested resources, services, and products
- To process transactions and donations
- To respond to your inquiries or provide support
- To send newsletters, promotional materials, and ministry updates (subject to opt-out rights)
- To improve website functionality and monitor usage patterns
- To detect, prevent, or investigate security breaches, fraud, or other illegal activity

- To comply with applicable legal obligations or court orders

Marketing communications include an "unsubscribe" link or you may opt out by contacting us directly.

3. Cookies and Tracking Technologies

We use cookies and similar technologies (e.g., pixel tags, web beacons, PHP session cookies) to:

- Understand and analyze visitor behavior
- Enhance user experience
- Deliver targeted advertising

A cookie consent banner is presented upon your first visit to the Site, allowing you to manage your preferences. You may also disable cookies through your browser settings.

4. Third-Party Service Providers and Payment Processors

We utilize service providers (e.g., Google Analytics, Meta, LinkedIn) to deliver functionality and advertisements. These third parties may collect data under their own privacy policies.

For financial transactions, we rely on trusted payment processors (e.g., PayPal, Visa, Mastercard). These processors receive payment data directly and process such data in accordance with their own privacy practices. We encourage you to review their privacy policies prior to submitting payment.

5. International Data Transfers

If you are located outside the United States, please be advised that your information may be transferred to, processed, and stored in the United States. By interacting with our Site, you consent to such cross-border data transfers.

European Union Users

This site is not designed to be used by those in the European Union countries. We ask that you not provide any information to our site if you are a user from the European Union.

6. Children's Privacy

The Site is not directed to individuals under the age of thirteen (13), nor do we knowingly collect data from such individuals. If we discover we have inadvertently collected such data, it will be promptly deleted in accordance with applicable law. Children are not eligible to use our services, and we ask that minors not submit any personal information to us. If you are a minor, you may use this service only in conjunction with a parent or guardian

7. Data Retention

We retain Personal Information only as long as necessary to fulfill the purposes outlined in this Policy, comply with legal obligations, resolve disputes, or enforce agreements. Where permissible, data may be retained for as long as The Redeemed is operational or until a valid deletion request is submitted.

8. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your Personal Information, including:

- Encrypted data transmission (where applicable)
- Secure password-protected systems
- Restricted access to authorized personnel only

Despite our efforts, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

9. Disclosure of Personal Information

We do **not sell** your Personal Information. We may disclose it only to:

- Trusted service providers acting on our behalf under written agreements
- Comply with a legal requirement (e.g., subpoena, law enforcement request)
- Protect the rights, property, or safety of The Redeemed, our users, or others

All service providers are contractually bound to handle data in compliance with applicable privacy laws.

10. Your Rights and Choices

Depending on your jurisdiction, you may have the following rights:

- Access your personal data
- Request corrections or updates
- Request deletion, subject to legal or operational requirements
- Object to processing or request data portability

Requests can be made by emailing info@theredeemed.com.

11. Terms and Conditions of Use

11.1. Intellectual Property

All content on this Site, including but not limited to text, images, audio, video, graphics, logos, and software, is the property of The Redeemed or its content suppliers and is protected by U.S. and international copyright laws. You may not reproduce, modify, distribute, or republish any content without prior written consent.

11.2. User Conduct

By using this Site, you agree to:

- Not use the Site for any unlawful purpose or any other purpose inconsistent with the Terms of Use
- Not submit or upload any content that is defamatory, obscene, abusive, or violates any third-party rights
- Not attempt to gain unauthorized access to any part of the Site or servers

We reserve the right to terminate your access for any conduct that we deem harmful or in violation of these Terms.

11.3. Disclaimer of Warranties

The Site and all materials and services provided are offered "as is" and "as available," without warranties of any kind. We make no guarantees about the accuracy, completeness, or reliability of the Site content.

11.4. Limitation of Liability

To the fullest extent permitted by law, The Redeemed shall not be liable for any indirect, incidental, consequential, or punitive damages arising out of or relating to your use of the Site.

11.5. Indemnification

You agree to defend, indemnify, and hold harmless The Redeemed and its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, or expenses arising out of your use of the Site or violation of this Agreement.

11.6. Governing Law

Any legal suit, action, or proceeding arising out of or related to this Agreement shall be instituted exclusively in the federal and state courts of the State of Georgia. By accepting these terms, you agree to submit to the exclusive jurisdiction and venue of the State of Georgia.

12. Policy Updates

We may revise this Agreement periodically. The updated version will be indicated by an updated “Effective Date” and will be effective as soon as it is accessible. Where required by law, we will notify you of material changes.

13. Severability

If any provision of this Agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this Agreement and shall not affect the validity and enforceability of any remaining provisions.

14. Contact Information

For questions, requests, or complaints regarding this Privacy Policy and Terms & Conditions, contact:

The Redeemed Foundation, Inc.

Email: info@theredeemed.com

Web: <https://theredeemed.com>

Thank you for trusting The Redeemed.